

## **Rules Based Ticketing For Self-Scheduling Of Appointments**

### **Abstract of the Disclosure**

5 A system to allow self-scheduling of appointments via an electronic network. The electronic network is configured to permit secure access thereto by a service recipient. The system comprises a self-scheduling server coupled to the electronic network for secure communications therewith. The self-scheduling server is adapted to receive appointment scheduling requests from the service recipient  
10 securely via the electronic network. The self-scheduling server includes a processor which is coupled to a rule base, to a scheduling database, and receives the appointment scheduling requests. The processor is operable upon the appointment scheduling requests to authorize the appointment scheduling request, to send appointment schedule information to the scheduling database for inclusion therein  
15 and to send an appointment acknowledgment to the service recipient securely via the electronic network.